



IT

BUYING AN AI-FIRST LAPTOP?

Check compatibility, security and support before you commit



AN AI-FIRST LAPTOP STILL HAS TO RUN YOUR BUSINESS SOFTWARE

APPLICATIONS

- ☐ List every required application
- ☐ Identify Windows-only software
- ☐ Check web-based alternatives
- ☐ Test Android app usability on a laptop
- ☐ Test complex Microsoft 365 files
- ☐ Confirm line-of-business software works
- ☐ Test offline behaviour per application

PERIPHERALS

- ☐ Printers — network and specialist
- ☐ Scanners and document capture
- ☐ External monitors
- ☐ Docking stations and USB hubs
- ☐ Headsets and audio devices
- ☐ Specialist hardware

CONNECTIVITY

- ☐ Wi-Fi and corporate network auth
- ☐ Ethernet adapter (if required)
- ☐ VPN — confirm Android client available
- ☐ Offline working for critical workflows

DEVICE MANAGEMENT

- ☐ Device enrolment method confirmed
- ☐ Security policy enforcement tested
- ☐ Application deployment via managed store
- ☐ Remote wipe confirmed
- ☐ Inventory and compliance reporting
- ☐ Update control available
- ☐ Support provider can manage device

SECURITY & PRIVACY

- ☐ Full-disk encryption confirmed
- ☐ Identity and MFA configured
- ☐ AI data access reviewed and controlled
- ☐ Privacy and activity history settings set
- ☐ Security update period confirmed
- ☐ Audit logging available

SUPPORT

- ☐ Manufacturer warranty and repair route
- ☐ Replacement process confirmed
- ☐ Support provider capability confirmed

PILOT

- ☐ Select test users for a specific role
- ☐ Define success criteria in advance
- ☐ Test real workflows — not demos
- ☐ Record all issues and workarounds
- ☐ Maintain rollback option
- ☐ Collect user feedback formally

PILOT FIRST. STANDARDISE LATER. A proven device beats an impressive demonstration.



